DI (FH) LUKAS M. DORN-FUSSENEGGER

HEAD OF GROUP IT | IT LEADERSHIP | DIGITAL TRANSFORMATION | CYBER RESILIENCE

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EXECUTIVE PROFILE

IT executive with many years of leadership and transformation experience in internationally operating industrial companies. As Head of Group IT, I am responsible for central IT services for approximately 300 users across four key international locations, an annual IT budget of approximately €1.5 million plus project investments, and a team of four. My focus is on resilient structures, internal expertise, cyber resilience, digitalisation, and commercially sustainable IT governance. I combine in-depth technical understanding with clear leadership, reliable execution, and direct communication at management level.

€1.5m	300	4	4	10+
Annual IT budget plus projects	Internal users approx. 500 devices	International key locations	Direct Reports team development	External partners vendor governance

PROFESSIONAL EXPERIENCE

04/2021 – present **Head of Group IT** | RUBBLE MASTER HMH GmbH · Linz

International industrial group · central Group IT for Austria, Northern Ireland, the USA, and Switzerland

- **Overall responsibility:** for IT strategy and roadmap, cybersecurity, business continuity and disaster recovery, IT service management, infrastructure, business applications, and international IT services.
- **Leadership:** of four direct reports and management of approximately ten external partner companies; recruiting, coaching, staff development, and product ownership for numerous business applications.
- **Annual IT budget:** of approximately €1.5 million plus project investments; business cases, TCO-driven decisions, contract and vendor management, and regular reporting to the COO and executive management.

SELECTED ACHIEVEMENTS

- **Group-IT Transformation:** Transformed a historically grown IT environment with strong external dependencies into a structured Group IT function with strategy, governance, automation, and internally anchored expertise; today, approximately 95% of relevant IT know-how is retained in-house.
- **Cyber Resilience & NIS2:** Following a critical security incident at the very beginning of my tenure, systematically established MFA, Conditional Access, Defender, tiering, segmentation, incident response, BCM/DR, semi-annual restore tests, security awareness, and management reporting.
- **USA Greenfield 2024:** Planned, configured, and commissioned the complete IT environment for the new site in Ennis, Texas, from Linz, without an on-site visit by an internal IT employee; deliberately delegated technical project leadership to a team member I had developed.
- **Nordirland:** Completely renewed the IT infrastructure of an acquired production site; established network, firewall, backup, and site-wide Wi-Fi for demanding industrial conditions, enabling reliable long-term remote operation.
- **Customer- & supplier platform: Initiated the platform in 2021, later assuming product ownership and steering responsibility; approximately €300,000 in internal personnel costs, go-live exactly on 30 June 2026, and functionality delivered beyond plan. In addition to approximately €60,000 in annual savings from replacing the DAM system, the platform created significant customer and business value: targeted provision of relevant machine and service documentation, secure exchange of very large files via RM Transfer, and, for the first time, digital integration of the manufacturer into the dealer–end-customer relationship as a foundation for structured customer data and after-sales processes.**
- **Service & Automation:** Established ITSM for approximately 260 tickets per month, with an average response time of less than five minutes for immediate incidents. Implemented HR-driven automation for onboarding and offboarding, permissions, Teams and groups, and software deployment.

EARLIER PROFESSIONAL EXPERIENCE

2019 – 2021 **Head of IT & Process Management** | Lipno Invest Holding GmbH · Leonding

- Harmonised IT across 22 Czech companies within an investment group; responsible for process management, digitalisation, and leadership through organisational change.

2016 – 2019 **Head of Software Development** | Integral Insurance Broker GmbH / Eneon GmbH · Linz

- Led and stabilised an organisation of up to approximately 15 employees following a spin-off and significant staff attrition; rebuilt structures, infrastructure, and the software development organisation, reporting directly to executive management.

2014 – 2015 **IT-Projekt / fachliche Führung** | Today Experts GmbH · Linz

- Software project for ÖBB; customer engagement and functional leadership of two employees.

2011 – 2014 **Senior Consultant / Projektleitung** | HC Solutions GmbH / KCS.net Solutions GmbH · Linz

- Industrial projects for clients including TGW, voestalpine, and Siemens: proposal preparation, solution design, project management, customer consulting, and functional leadership of up to four employees; strong understanding of production processes.

2007 – 2011 **Earlier Career – Software & Integration Projects** | Escco · Versado · MBS · Amit · Upper Austria

- Project and development experience in EDI, ERP integration, and distributed systems; the technological foundation for subsequent leadership and architecture responsibilities.

LEADERSHIP & MANAGEMENT PROFILE

People Development
Continuous coaching rather than annual reviews; systematically developed career changers into specialists and actively supported internal career paths.

Executive Communication
Regular business cases and decision papers for the COO and executive management; clear, transparent communication, including on difficult topics.

Commercial & Vendor Governance
TCO focus, continuous cost optimisation, and a dual-vendor strategy to reduce dependencies and conflicts of interest.

International Leadership
Business-fluent English and leadership/project work in culturally diverse environments, particularly Northern Ireland, the USA, and the Czech Republic.

EDUCATION & EXECUTIVE DEVELOPMENTG

2018 – 2020 **Management-Module** | LIMAK Austrian Business School
Strategic Management in a Global Economy · Financial Management · Leadership, Organisation & Change · Digital Transformation

2004 – 2008 **Dipl.-Ing. (FH), Information and Communication Solutions** | University of Applied Sciences Burgenland
Diploma thesis: “Security Problems and Solution Approaches for Mobile Devices”

CORE COMPETENCIES & SYSTEMS

IT Strategy & Governance · Cybersecurity & NIS2 · BCM/DR · IT Service Management · Digital Transformation · Vendor Management · Business Applications · Automation · Change Management

Enterprise Landscape: 4D ERP · SAP C4 CRM · Inventor · BMD · Microsoft 365 / Intune / Defender · PowerShell · Power Automate · Infrastructure as Code

LANGUAGES & INTERESTS

German: Native · English: Business fluent · Willingness to travel: International

Interests: Long-distance cycling, bicycle touring, photography, and continuous personal development

Public project reference: Axians Success Story – Microsoft 365 & Intune bei RUBBLE MASTER

Full professional profile: https://dorn-fussenegger.at/profile